

Epic Management



► The Client Requirements

With a quick growing customer base, EPIC discovered an emerging discrepancy between the eligible members and the capitation accounting for them. As this disparity raised questions regarding program functionality and stability, the important burden was the continual monetary lost. Because of these issues, the need arose for an accurate and rapid method of tracking reconciliations and discrepancies between reports from Health Management Organizations (HMOs) and their own membership information.

The functionalities requested included HMO contract management, customizable formats and media, and the ability to seamlessly add new formats for new Medical groups. EPIC needed a data reporting solution that would allow for the input of multiple formats, but still output accurate reports in a reasonable time frame.

► The UI Solution

The industry recognized CERECONS solution is Unlimited Innovations, Inc.'s (UI) proprietary medical group eligibility and capitation reconciliation system. CERECONS was developed as a client-independent product, but adaptable to meet each client's needs. This solution was implemented in EPIC's environment with capabilities including handling data of multiple formats, different contract structures, and for adding new Medical groups to the database. The reporting component of CERECONS provides accurate reports in real-time allowing multi-organization communication for quick and easy documentation verification.

The CERECONS application incorporates a built-in file import utility with the flexibility to update and add file formats by the user as their client base expands. The user can also specify the exact layout of the data being sent from the Health Management Organizations (HMO) for easy integration into the system.

Extensive reporting capabilities provided within the CERECONS application captures the distribution by HMO, Health Service Organizations (HSO) and business type which plays a part in the overall executive decision-making process. There exist extensive summary and detailed reporting tools to analyze such vital statistics as the capitation by plan, product and payment age. By integrating CERECONS, EPIC was able to recognize the capitation accounting discrepancies and reduce the daily loss of income.

► The Client

EPIC Management is a medical group firm in Southern California handling the membership of 5 medical groups and more than 100,000 patients with an annual revenue of nearly \$100 million dollars. From their home office in Riverside, California, their mission is to ensure that their eligible members receive the excellent care needed with very little financial red-tape.

In becoming one of the leading management firms in California, EPIC Management has provided Riverside with an easily accessible supply of healthcare services to support the medical needs of the community.

The Success of Innovative Solutions

EPIC now manages member records with real-time customized functionalities

► The Technology

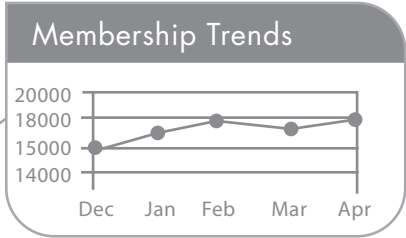
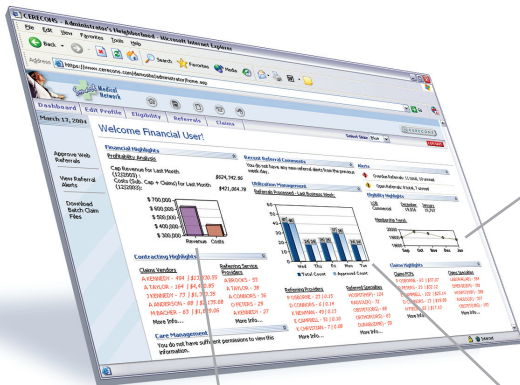
CERECONS front-end interface was developed using Microsoft Visual Basic using MS SQL Server 2000 back-end as the data store communicating through middle tier transactional object. The reporting module was developed in Visual Basic through integration of Seagate Crystal Reports, Active Server Page, and Visual Basic components.

► The Benefits

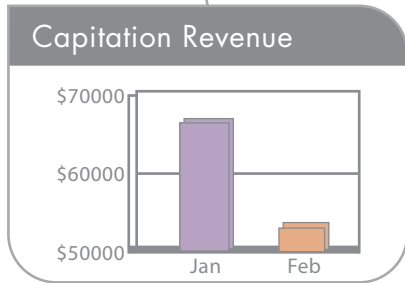
With CERECONS, EPIC could now:

- * Quickly and accurately reconcile and report capitation data
- * Collect missing payments, underpayments, and resolve membership issues in a timely and more efficient manner to increase revenue
- * Give the organization the ability to grow their clientele without accruing additional costs to adapt the system
- * Provide fast and accurate member eligibility lookup from the most current available data
- * Have access to the reporting tools via the corporate web-based interface

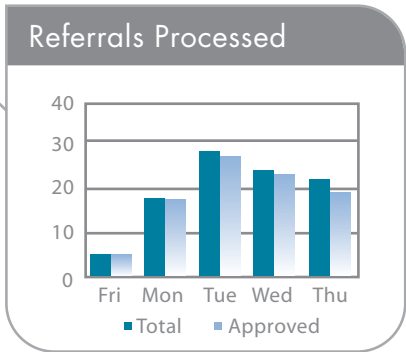
► Dashboard Highlights



Track eligibility growth and other demographic changes



Compare revenue and expenses for the current period based on capitation and claims



Monitor efficiency of handling authorization requests

Unlimited Innovations Inc., a California-based company established in 1996 is a leading Software Solutions Provider. We provide Systems Integration, Consulting and Development services on all platforms ranging from the latest XML and ASP-based web applications, Oracle and SQL Server database applications to Integration with Legacy Mainframe and UNIX systems.

Our Microsoft Certified Staff is available to meet your needs in all the latest Microsoft Technologies including Windows 2000, SQL Server 2000, Exchange 2000, Visual Studio and the .net Enterprise Servers.

From mid-size to Fortune 50 organizations, our experts are experienced in designing enterprise-wide architectures and developing IT Strategic Plans.

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