

St. Joseph Healthcare



► The Client Requirements

St. Joseph Hospital's Systems division has contracted with a number of pre-paid healthcare plans. This division was needed to tighten the monitoring of revenue and expenses related to healthcare so that the institutions can remain financially profitable and successful in a volatile healthcare marketplace. The client needed a solution that would help manage and monitor underpaid revenue, missing receipts or persons for whom care was reported.

► The UI Solution

Unlimited Innovations, Inc. (UI) implemented their industry recognized CERECONS solution that was specifically tailored for the Healthcare industry. CERECONS has the capability to incorporate, analyze, and report data from care providers and other sources. UI, through CERECONS, was able to generate reports that showed the discrepancies between the rules and the actual care provided. In addition, UI brought in healthcare knowledge experts to identify rules, transactional issues, and other areas that caused the discrepancies and also to eliminate future discrepancies. By using the reports offered by CERECONS related to the healthcare transactions, SJHS was able to more effectively monitor unpaid care and manage care reporting by using the outputs from CERECONS as a simple and efficient way to monitor all aspects of revenue streams.

CERECONS, by doing a complete comparison between eligibility and payment lists, can determine differences requiring financial corrections by the health plan to the group. This process reflects allowances within the standard health plan contracts. Yet, without a standard system to calculate the differences, many groups may neglect this important source of accurate revenues.

► The Client

St. Joseph Healthcare is a Catholic healthcare facility founded by the Sisters of Charity of Montreal in 1908. The mission of the hospital is to provide excellent, quality healthcare, promote health and well-being of the sick, respecting human dignity and life from conception to death, and many other attributes that define the remarkable service provided daily.

For almost a century, St. Joseph Hospital System (SJHS) has remained a multi-regional healthcare systems provider with over \$2.5 billion in net revenue and 19,000 employees contracted with various health plans to provide the most complete healthcare available to community residents. This reputable hospital services include inpatient and outpatient to cater to the specifically to the more than 200,000 patients they currently serve.

The Success of Innovative Solutions

SJHS moves their financial profitability and management to a higher level

► The Technology

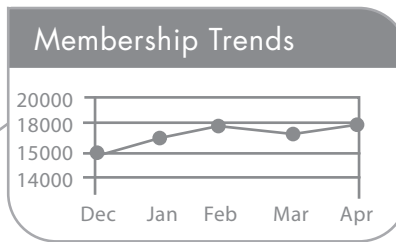
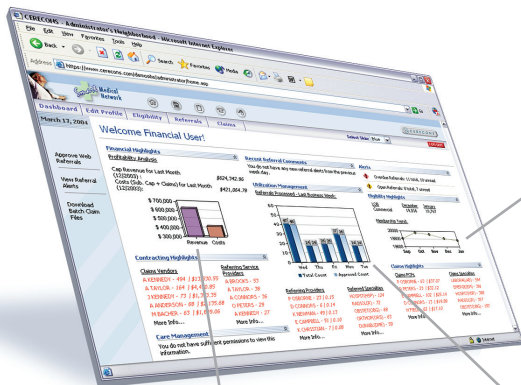
CERECONS was developed using front-end interface created through Microsoft Visual Basic and MS SQL Server 2000 as the Database communicating through middle tier Transactional Object. Reporting modules were developed in Visual Basic through integration of Seagate Crystal Reports, Active Server Page (ASP), and Visual Basic components.

► The Benefits

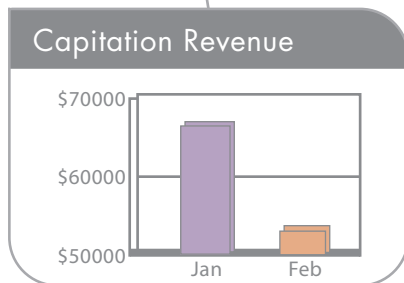
With the implementation of CERECONS, SJHS is now capable of:

- * Recognizing and collecting underpaid revenue
- * Implementation of appropriate rules that facilitated identifying additional revenue sources
- * Reporting and financing capabilities that could be incorporated in future contracts with Healthcare plan providers
- * Finding discrepancies discovered with a Healthcare plan provider, allowing the client to initiate similar process, review with other providers for accuracy, and sustain of revenue

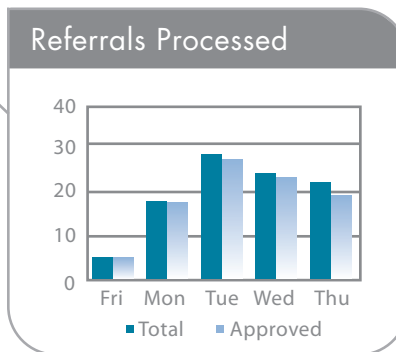
► Dashboard Highlights



Track eligibility growth and other demographic changes



Compare revenue and expenses for the current period based on capitation and claims



Monitor efficiency of handling authorization requests

Unlimited Innovations Inc., a California-based company established in 1996 is a leading Software Solutions Provider. We provide Systems Integration, Consulting and Development services on all platforms ranging from the latest XML and ASP-based web applications, Oracle and SQL Server database applications to Integration with Legacy Mainframe and UNIX systems.

Our Microsoft Certified Staff is available to meet your needs in all the latest Microsoft Technologies including Windows 2000, SQL Server 2000, Exchange 2000, Visual Studio and the .net Enterprise Servers.

From mid-size to Fortune 50 organizations, our experts are experienced in designing enterprise-wide architectures and developing IT Strategic Plans.

Unlimited Innovations, Inc.
180 North Riverview Drive
Suite 245
Anaheim Hills, CA 92808
USA

Tel: 714.998.0866
Fax: 714.998.5647
Email: info@uius.com